

Orange County Public Law Library

515 North Flower Street Santa Ana, CA 92703-2354 (714) 338-6790 www.ocpll.org

> Brendan E. Starkey Director

Sherry L. Leysen, Esq., President Hon. Michele Bell Hon. William Claster Sup. Katrina Foley Hon. Robert A. Knox Hon. Elizabeth G. Macias Hon. Glenn R. Salter

Annual Report

2022-23



Mission Statement	2
Major Events	2
Board of Trustees	2
Staff	3
Memberships	4
Budget	4
Collection	5

Mission Statement

The Orange County Public Law Library is a state chartered comprehensive public library, the purpose of which is to provide reference materials and research services on state, federal and international statutes, case law and supporting materials to the general public and legal community of Orange County, California.

The library emphasizes the provision of quality levels of traditional service and technological alternatives to meet the present and projected needs of its patrons.

The library is dedicated to maintaining and improving the high standards of its services through its skilled and knowledgeable staff.

Major Events

In-person usage of the library increased 18% over last fiscal year, bringing us well above prepandemic levels. Use of our research services increased by 34%, with staff answering 4,802 inquiries in person. Staff attribute these increases in part to increased community engagement, including referrals from the Superior Court Self-Help Center and programming offered at the library in cooperation with Public Law Center and Community Legal Aid SoCal.

While in-person usage was up, library staff continued efforts to provide service beyond our building. We provided popular self-help titles from the popular Nolo Press to each of the Self-Help Centers. We responded to 217 questions submitted to our "Ask A Librarian" email reference service (<u>https://www.ocpll.org/email-a-librarian/</u>). In addition, our staff provided virtual legal reference statewide (and beyond) in an arrangement with nine other California county law libraries and the California State Library. Our staff answered 635 questions on this platform using live chat and 1,821 via email. Staff also continued to develop online self-help guides and digitize existing guides (<u>https://www.ocpll.org/legal-research-resources/</u>).

The library increased its digital offerings by adding titles to the LexisNexis Digital Library e-book platform and purchasing access to Trellis, a state court docket research and analytics platform.

Board of Trustees

The Orange County Public Law Library is governed by a seven-member board of trustees. The board's attention, support, and dedication are greatly appreciated. Board members were:

Hon. Julian W. Bailey Hon. Michele Bell Hon. William Claster Supervisor Katrina Foley Hon. Robert A. Knox Sherry Leysen, Esq. Hon. Elizabeth G. Macias Hon. Glenn R. Salter Officers were:

2022 Hon. William Claster, President Hon. Elizabeth G. Macias, Vice President Prof. Sherry Leysen, Secretary

Committees were:

<u>2022</u>

Personnel Professor Leysen, chair Judge Bailey Judge Salter

Finance Judge Macias, chair, Supervisor Foley Judge Knox

2023

Sherry Leysen, Esq. Hon. Robert A. Knox, Vice President Hon. Glenn R. Salter, Secretary

<u>2023</u>

Personnel Judge Claster, Chair Supervisor Foley Judge Salter

Finance Judge Knox, chair Ms. Leysen Judge Macias

Building Judge Bell Supervisor Foley Judge Knox

Hon. Julian Bailey stepped down in August 2022. The board and staff greatly appreciate his service.

Staff

We are fortunate to have an experienced and dedicated staff:

Kelsey Chrisley, Administrative Assistant Michele Dulson, Documents Assistant Scott Enke, Systems/Technical Services Librarian Victoria Garrott-Collins, Catalog Assistant Juan Gomez, Serials Assistant Phuong Ha, Network Technician Elizabeth Harmon, Library Assistant Lu Nguyen, Reference Librarian Mora Prestinary, Reference Librarian Ignacio Ramirez-Santiago, Library Assistant Molly Solazzo, Public Services Librarian Brendan Starkey, Director Brenda Suh, Budget Assistant/Technical Services Coordinator Patricia Walter, Circulation Assistant Diane Whitaker, Reference Assistant

In December, the following staff were recognized for their years of service to the library:

Patricia Walter	25 years
Molly Solazzo	20 years

We thank Patti and Molly for all their hard work!

Staff were fortunate to attend meetings and workshops of various professional associations to learn about new developments and upgrade their skills. These included:

- Fall and Spring meetings of the Council of California County Law Librarians
- The Southern California Association of Law Libraries (SCALL) 51st Annual Institute, Pipelines to Success: Creating Essential Connections to People, Resources, and Expertise
- The Annual Meeting of the American Association of Law Libraries
- The Internet Librarian

Staff also attended many professional development programs covering topics such as increasing access to justice through technology, development of generative artificial intelligence in online legal research platforms, maritime and national security information resources, creating and retrieving linked data, and other specialized library-related topics.

Memberships

Staff participate in the following professional and cooperative associations:

- The American Association of Law Libraries
- The Southern California Association of Law Libraries
- The Council of California County Law Librarians
- The Santiago Library System, a public library cooperative system in Orange County

Budget

Operating revenue was \$2.96 million, 9% higher than anticipated and 10% higher than last year. Expenditures were \$2.6 million, right at budget and 13% below revenue. In addition, the library received \$1.4 million in supplemental funding from the state legislature as part of an ongoing effort to correct substantial revenue shortfalls experienced by county law libraries in the last decade. *See* Exhibit A.

Expenditures were mostly on target, with some anomalies:

1400 Maintenance—Building and 1402 Minor Alterations & Improvements were substantially higher due to the county's new and disputed practice of charging the library for maintenance of the building. The Law Library Board of Trustees formed an ad hoc Building Committee in part to discuss this issue with the county.

1802 Periodicals was slightly over, while 2400 Books was under. Titles move between these two categories depending on how they are issued by the publisher.

1803 Postage was slightly over due to continued increases in postage and higher-thananticipated shipping.

2600 Transportation & Travel—General was slightly over due to continuing increases in the cost of transportation and lodging.

Collection

The grand total of all volumes and volume equivalents held by the library is 386,238, a 0.21% increase in collection size over the previous year. The library spent \$ 617,326.67 for materials, a 3% increase over last year, as the library continues to grow its collection of online resources while balancing the demand for print resources.

Technical Services staff added 12,494 new bibliographic records to our online catalog system, along with 21,191 supporting records.

Revenue & Expenditures FY2022-23

Rever	nue		Actual		Budget	% of Bud
	Interest (on Cash)	\$	130,124.39	\$	12,500.00	1041%
7430	Court Filing Fees		2,798,938.89	2	2,700,000.00	104%
	Library Services		2,375.00		1,500.00	158%
	Fee-based Services		2,715.00		600.00	453%
	Miscellaneous Revenue		20,939.09		8,500.00	246%
	Expired Checks		,		n/a	n/a
	TOTAL	Ś	2,955,092.37	\$2	2,723,100.00	109%
		Ŷ	2,333,032.37	Ϋ́	_,/23,100.00	105/0
State	Supplemental Funding		Actual		Budget	% of Bud
	State, Other	Ś	1,446,635.53		n/a	n/a
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Opera	ating Expenditures		Actual		Budget	% of Bud
-	Regular Salaries	\$	1,202,999.19	\$1	L,196,892.00	101%
	Annual Leave Payoff		10,550.40		26,843.64	39%
	Retirement		120,686.91		123,050.59	98%
0204	Executive Deferred Compensation		7,642.99		7,600.32	101%
	Retiree Medical		39,700.54		41,607.02	95%
	Unemployment Insurance		1,680.00		1,680.00	100%
	Management Employee Insurance		4,136.86		4,601.20	90%
	Health Insurance		165,896.85		163,805.10	101%
	Unit Employee Insurance		7,491.22		7,956.00	94%
	Worker's Compensation—General		3,258.17		3,950.00	82%
			,		,	
	Medicare		21,184.59		21,891.53	97%
	Optional Benefit Plan		11,500.00		11,500.00	100%
	Accrued Salary & Benefits		-		n/a	n/a
	Telephone—Other		12,253.05		14,163.12	87%
	Insurance		30,230.00		32,036.85	94%
	Maintenance—Equipment		84,853.50		102,376.25	83%
	Maintenance—Building		26,460.99		3,000.00	882%
1402	Minor Alterations & Improvements		3,512.62		3,000.00	117%
	Memberships		94,413.00		94,523.00	100%
1700	Miscellaneous Expense		625.00		6,317.50	10%
1800	Office Expense		12,381.38		12,988.00	95%
1801	County Publishing		107.50		150.00	72%
1802	Periodicals		236,684.87		227,111.69	104%
1803	Postage		573.38		492.00	117%
1809	Minor Equipment Controlled		8,487.91		10,809.84	79%
	Professional & Specialty Services		3,996.82		7,100.00	56%
	Databases		298,545.57		295,303.73	101%
	Contracts		45,371.23		47,932.82	95%
	CWCAP		14,515.00		14,515.00	100%
	County IT Charges		6,736.72		6,950.25	97%
	Rents & Leases—Equipment		9,494.64		10,116.46	94%
	Books		82,096.23		94,205.45	94% 87%
	Transportation & Travel—General		18,254.86			87% 104%
			10,234.80		17,600.00	
	Private Auto Mileage		-		500.00	0%
	Garage Expense		135.00		-	0%
2700	Transportation & Travel—Meetings TOTAL	\$	5,078.47 2,591,535.46	\$2	12,150.00 2,624,719.00	42% 99%
Canit	al Income		Actual		Budget	% of Bud
	Interest (on Reserve)	\$		\$	15,000.00	610%
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	al Expenditures		Actual		Budget	% of Bud
4000	Equipment	\$	13,967.78	\$	14,193.39	98%

PUBLIC SERVICES STATISTICS

A FIVE YEAR COMPARISON

	2018-2019	2019-2020	2020-2021	2021-2022	2022-2023
PATRONS	31,339	20,997	17,360	37,863	44,619
PHONE CALLS	649	482	1,739	837	833
REFERENCE					
Ref. Desk	6,214	3,770	2,434	3,575	4,802
Email	150	90	463	189	217
Chat Live	1,472	703	455	733	635
Chat Email	0	0	606	1,632	1,821
COURT HEARINGS	n/a	n/a	10	23	11
CIRCULATION	2,158	1,505	1,354	1,325	1,795
REGISTRATIONS	49	32	56	73	73
Registered	25	17	34	42	36
Resident	24	15	21	30	37
CANCELLATIONS	12	8	3	8	9
CONFERENCE ROOMS					
Room A	33	8	1	22	42
Room B	15	6	0	3	23